

All times listed are in Mountain Standard Time.

17 TUE	Home Health	Hospice	Palliative Care	Personal Care
10:00am - 11:30am	Infection Control Practices: How COVID has Impacted Care in Home and Community-based Settings			Mary McGoldrick, MS, RN, CRNI
1:00pm - 2:30pm	PANEL: Meet the MACs			Medicare Administrator Contractors (MAC): CGS, NGS, Palmetto
18 WED	Home Health	Home Health	Hospice	Hospice
7:00am - 7:45am Well-being Break	Title: TBD			
8:15am - 9:00am Plenary	Change Management			Neil Idhe
9:00am - 9:30am	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.			
9:30am - 10:30am Concurrent Sessions	Developing Successful PDGM Care Planning: A Value-Era Demo <i>Arnie Cisneros & Kimberly McCormick</i>	Harnessing Star Power: Leadership Development and its Impact on Financial Performance <i>Robert Simone & Eric Scharber</i>	Diabetes Management in Patients with Advanced Illness or at End-of-Life <i>Hennie Garza</i>	Cultural Aspects of Death & Dying in the Time of COVID <i>David Fife, Kristine Bentz, & Rose Gordon,</i>
10:30am - 11:30am	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.			
11:30am - 12:30pm Plenary	National Association for Home Care & Hospice			Bill Dombi
12:30pm - 1:00pm	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.			
1:00pm - 2:00pm Concurrent Sessions	Adapting to the Shift of Virtual Care in Home Health <i>William Ashton & Haley Brown</i>	Patient Care and Financial Success in the PDGM Payment World <i>Christopher Attaya & Sue Payne</i>	Complex Symptom Management at EOL <i>Renee Scheidell, MD</i>	How COVID-19 has Complicated the Grieving Process <i>Ginka Conrey, LMSW</i>
2:00pm - 3:00pm	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.			
2:00pm - 3:00pm	Tabletop Discussion - TBA			
3:00pm - 4:00pm Concurrent Sessions	Home Care and Managed Care Organizations: Connecting the Dots <i>Michael Puskarich</i>	Using Remote Monitoring Technology to Improve Patient Outcomes and Retain Staff <i>Arlene Maxim</i>	Panel Discussion: Best and Innovative Practices for IDTs	

Schedule (Cont.)

19THU	Home Health	Hospice	Palliative Care	Personal Care	
7:00am - 8:00am Well-being Break	Title: TBD				
8:15am - 9:00am Plenary	The Future of Hospice & Palliative Care Edo Banach			Caregiver Education: The Path to Solving the Caregiver Shortage and Improving Outcomes Helen Adeosun	
9:00am - 9:30am	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.				
9:30am - 10:30am Concurrent Sessions	Overview of the 2021 Home Health Prospective Payment System Final Rule <i>Richard MacMillan</i>	CMS Regulatory & Quality Update <i>Katie Wehri, NAHC</i>	PANEL: Best Practices in Dementia Palliative Care	20/20 View on Wage and Hour Issues <i>Angelo Spinolo, Littler</i>	
10:30am - 11:30am	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.				
11:30am - 12:30pm Concurrent Sessions	Ensuring You Capture All Your Entitled To Under PDGM <i>Pamela Warmack, BSN, RN</i>	Navigating Tough Conversations with Patients & Families <i>Sandy Severson, TLC</i>	Pain Management	Managing Your Online Reputation <i>Melissa Snook</i>	
11:30am - 12:30pm	NEW MEXICO: Staff Awards				
12:30pm - 1:00pm	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.				
1:00pm - 2:00pm Concurrent Sessions	Financially Sustainable Palliative Care Programs (Panel) <i>Maribeth Gallagher, DNP, FAAN</i>		PPE Strategies and Best Practices in Personal Care Settings <i>Sarah Woolsey, Co-Imagine</i>		
1:00pm - 2:00pm	STATE SPECIFIC REGULATORY & LEGALSTIVE UPDATES				
12:30pm - 1:00pm	Engage with our Program Partners in the Exhibit Hall (accessed through the Conference Lobby). Discover the information, processes, tools and services that will help build the capacity of your company.				
2:00pm - 2:30pm Plenary	Recognition/Resilience/Retention			Rebecca Metter, CEO, WAMBI	
4:00pm - 5:00pm - State Specific Sessions					
	ARIZONA Hero Awards Program	COLORADO TBD	NEW MEXICO Managed Care Organizations	OKLAHOMA TBD	UTAH State Regulatory Updates (PCS)